## Table of Contents

10



Preface	X
Executive summary	2
Aims and target audience	7

1.	Introduction	

2.	Quality improvement:	
	from policy alignment to review of mechanisms	14
_	Step 1. Align policy for quality improvement	14
	Step 2. Design a standards document	25
	Step 3. Establish accreditation procedures	32
	Step 4. Monitor the mental health service by using the quality mechanisms	35
_	Step 5. Integrate quality improvement into the ongoing	
	management and delivery of services	44
	Step 6. Consider systematic reform for the improvement of services	54
	Step 7. Review the quality mechanisms	56
<u>3.</u>	Barriers and solutions	57
<u>4.</u>	Recommendations and conclusions	58
	Annex 1. Glossary of terms	59
	Annex 1. Glossary of terms Annex 2. Clinical guidelines that may be used as references	59
_		59 60
_	Annex 2. Clinical guidelines that may be used as references	

References	71